New Gate System Guide

APRIL 2020

Please Contact Us For Any Questions
HOA@naturetrailpensacola.com
Nature Trail’s new gate system has been installed, tested and ready to activate! Volunteers spent multiple weekends and evenings testing the system and making tweaks, changes and rework to ensure all is working.

**Common Questions.....**

- RFID Decals - Radio-Frequency Identification. The small decal consists of a small chip and an antenna
- RFID decals are affixed to windshield or card
- RFID reader at both ENTRY gates reads the information and transmits a signal to open the gates

- Current NT clickers will **continue to work thru a 30-60 day transition period** - via the **FRONT GATE ONLY**

- Residents should **retain their clickers** - as the older slide back gate will be used for a contingency plan if something goes awry; or the gate needs to be fully secured
Gate Service
- The access system was installed by Precision Door Database and IT administration is being done by volunteers; and soon via a HOA dedicated IT contractor (for gate system, cameras, PC support, etc.)

Benefits
- 100% reduction in quarterly gate maintenance fees
- Newer technology replaces end-of life slide gate system and front gate technology
- Reduces high maintenance/sustainment costs
- Replacement arms much reduced cost
- Allows us to migrate off clickers
- Hands free technology
- Back gate improved traffic flow
Gate Type

- The new barrier back gate is similar to the front barrier gate vs. the old slide gate
- Arms go up/down to allow vehicle access helping to enforce 1 vehicle at a time rule
- Gate motors use magnetic technology that reduce wear and tear, unlike old motors and gears on the slide gate mechanism

Significantly Better Back Gate Security

- One car at a time only
- Each car is identified as a permitted resident via RFID
- Reduced line of cars “piggy backing’ through on residents’ access
- Reduction in repair costs due to mechanical wear
- Increased signage to deter and direct visitors and deliveries to NT Front Entrance
New Signs At Back Gate
- Do Not Enter Residents Only sign near 9 Mile Rd
- Visitors/Deliveries Use Front Entrance
- No Entry Private Road - Residents Only sign - as vehicles approach the back gate
- Removal of large NT older sign
- NT-DECALS ONLY sign before RFID Reader **
- Solar lighting for signs

Gate Lights **
- LED lighting is mounted on poles to signal gate open/closed positions
- Red lighting is activated when arm is closed or in process of closing
- Green lighting is activated when arm is open or in process of opening
- Entrance gates will start to close after your car passes through - until the reader picks up the next vehicle’s RFID decal
- A sensor allows cars with trailers, etc., to go through and prohibits the arm from coming down on your vehicle

** Lights and Decals Only Sign Install Approx. 1st Week of May
Where to Place RFID Decals

- Place decal on the inside of your vehicle - upper middle of windshield - behind or just below rearview mirror
- You can also tape or adhere the decal to a clear plastic card and attach it to your visor to swing up/down
- There is no top or bottom - horizontal or vertical placement
- Other RFIDs decals (sun pass/carwash) cause no interference

Gate Access

- SLOWLY approach the gate
- Sensitivity is set for RFID Reader to pick up your RFID decal to assure gates open as you pull up toward the gate
- WAIT for gate arm to open all the way before proceeding
- DO NOT rush the gate - broken gate arms will be charged to the resident as applicable
- Bicycles and Walkers entering the back gate may go around the gates - or put the RFID decal on a card to hand carry
- EXIT gates allow ANY vehicle to exit - no decal required

FRONT residents’ gate will continue to work with your clickers until we fully transition
How To Obtain Extra RFID Decals

- Use the online form found on Nature Trail’s website to request decals:
  www.naturetrailpensacola.com

- Fill out the form with the required information

- RFID decal serial #'s are added to your residence in the database, and you’ll be sent an email to pay and pick up your decals at the Front Gate

- Residents are reminded their clickers will still work at the Front Gate until we fully transition - do not throw them away as they will be used for backup

- Extra decals are $3 each
  - cash or check - payable to NT HOA
  - no charge for LEO vehicle decals

Please Contact the NT HOA or Management Team for Any Questions
HOA@naturetrailpensacola.com
Coming Soon - Visitors’ Front Gate Keypad

- Visitors dial the resident’s code, phone #, directory
- Resident can open the gate to their visitors from their smart phone from anywhere in the country
- Primary contractors/builders would have their own unique temp codes identifying them & their sub-contractors
- Long-term contractors can also be provided with temp codes
- Major assist to Security if they need to leave the Front Gate
- Reduces residents having to call/text/email Security to provide visitor(s) list

Notes

- Guests (pizza delivery, in-laws, repair contractors, etc.) can look you up in a directory via the access panel; you can provide them with your access code in advance
- Tip - You can add the gate # to your phone contacts so it shows up as the gate (keypad) calling
Q: How much do extra or new RFID decals cost?
A: $3 each; check or cash payable to NT HOA

Q: How do I request and pick up a new or extra RFID decal?
A: Requests can be made via the NT website: [www.naturetrailpensacola.com](http://www.naturetrailpensacola.com). The link is in the middle of the website home screen. An acknowledgment email is provided, after you submit. Within 24-48 hrs., you’ll receive an email notifying you to pay and pickup your decal(s) at the Front Gate - check or cash only. Please keep in mind, volunteers do much of this work; try to be flexible per their work schedules.

Q: What if I buy a new vehicle or lease a vehicle?
A: Residents will need to obtain a new RFID decal, if it’s adhered to your windshield as they may break when removed. If you adhere the decal to a card, clear plastic, etc., you can easily transfer it to your new vehicle.

Q: Will a decal fit on my bicycle and motorcycle or what if I walk to work?
A: Residents may put a decal on a card and hand carry it - unless the bike/motorcycle has a smooth surface to adhere the decal to and be seen by the reader. Key fobs can be ordered; however cost per fob is a hefty $52.00.

Q: Will other RFID decals on my vehicle affect the NT RFID decal?
A: Testing shows no disruption when entering the gates with a sun pass or carwash decal, etc.

Q: I’m not living in NT at present, or my lot hasn’t been built on, or I’m out of the area - how do I get my initial 2 decals per home?
A: Residents/lot owners who did not receive your initial decals via the initial distro, please contact us and we’ll coordinate with you for delivery or pickup - via: [HOA@naturetrailpensacola.com](mailto:HOA@naturetrailpensacola.com)

**FAQs will be updated routinely and posted on the HOA website**