



## **Visitor Entry Policy**

Effective August 1, 2019, all unaccompanied guests entering the community must have approval from the resident they are visiting before entry is permitted. This will be effective 24 hours a day/7 days per week. The resident must contact the CES main gate office prior to the visit and properly register the guest. The person registering a guest will be verified as a resident via the Nature Trail Inventory is required. It is strongly recommended that the resident contact the front gate the day before via email prior to guest arrival to prevent delays at the front gate. Last minute guests you can call the front gate.

If a guest comes to the gate who has not been registered we will call you to determine if you approve entry of the guest. If the HOA does not have your phone number we will turn the visitor away. We will not allow entry of the guest if they call you as we have no way of knowing if it is you.

We suggest you add the following number to your phone so you know it is CES calling.

**Front Gate Phone: (850) 860-1074**

**CES Email: [ntwelcomecenter@gmail.com](mailto:ntwelcomecenter@gmail.com)**

We are making this change for three reasons:

1. We are experiencing a large number of people coming into Nature Trail and using the pool. They get in because with our current process they only have to say where they are going and there is no verification.
2. We have been requested by residents to change to this new process.
3. The new process will assist in keeping solicitors out of Nature Trail.

## **Pool**

We will have CES stationed at the pool entry at various times. If they do not know you they will ask for your ID to verify you are a resident. They may check each group already at the pool to verify residency.

If you do not have an ID with you then you will be asked to go home and get one prior to being allowed to use the pool.

Please remember that this is a Nature Trail Requirement and CES is only the messenger/enforcer.